



Introducing the Crendon Delivery & Order Tracker



This tracker will enable you to stay up to date and receive notifications on the progress of your orders and deliveries. To access the tracker go to **www.crendontracker.co.uk** or click the link on our website **www.crendon.co.uk**

DELIVERY & ORDER TRACKER



Once on the tracker you will be presented with the login screen shown below.

sales.crendon@crendon.co.uk www.crendon.co.uk

My orders

Sign in with your email to view all orders and deliveries linked to you

Enter the email address we hold for your orders. We will send you a secure one-time sign-in link (valid for 15 minutes).

Email address

you@company.com

Email me a sign-in link

Getting Started: To gain access please enter the email address you provided when your order was placed. An authentication email will be sent to you. Once your email address has been verified, you will be able to access the tracker at any time.

Sign in to your orders

Click the button below to view your orders and deliveries. This link expires in 15 minutes.

Sign in

If you did not request this email, you can ignore it.

Thanks,

I-JOIST POSI-JOIST SIPS FEATHER TRUSS GABLE PANELS SPAN-DRILL PANELS GLULAM ROOF TRUSS DORMERS TIMBER FRAME ROOF & FLOOR CASSETTES PORCHES

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After logging in, you will be taken to a screen displaying all of your orders and the status they are at, with delivery dates. If you have multiple orders, products or sites linked to your account within our tracker, these can all be viewed simultaneously from the same screen display.

STAFF LOGIN

sales.crendon@crendon.co.uk www.crendon.co.uk

My orders

Signed in as orders@demo-homes.co.uk

Customer Order Tracker Guidance Sign out

Designed, Awaiting Approval Ordered & Production Booked Design Approved by Customer Issued to Factory Components cut Manufactured Loaded Delivered

Search orders PO reference, call off, site, plot, status, product...

Orders Outstanding orders Delivered orders

Status All statuses

Product All products

Orders

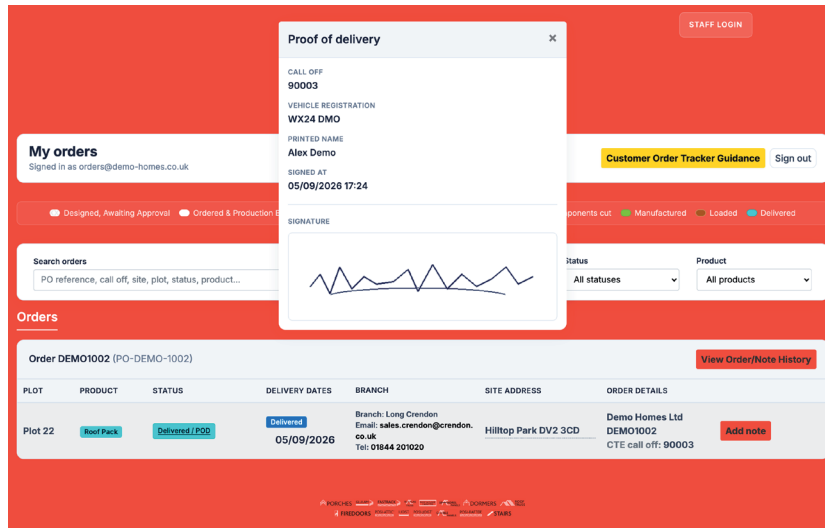
Order DEMO1002 (PO-DEMO-1002) View Order/Quote History

PLOT	PRODUCT	STATUS	DELIVERY DATES	BRANCH	SITE ADDRESS	ORDER DETAILS
Plot 22	Roof Pack	Delivered POSI-JOIST	05/09/2026	Branch: Long Crendon Email: sales.crendon@crendon.co.uk Tel: 01844 201020	Hilltop Park DV2 3CD	Demo Homes Ltd DEMO1002 CTE call off: 90003

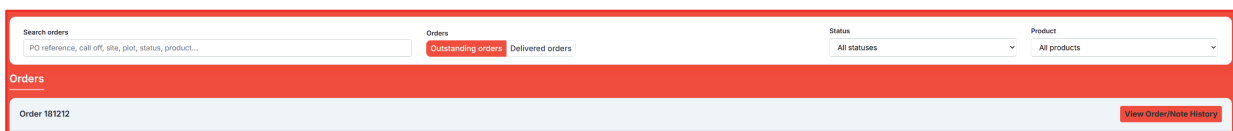
ADD NOTE

Requesting Changes: If changes to the agreed delivery schedule are required, simply select the **'Add Note'** button. Any information submitted will generate a notification to your supplying branch, who will review your request and contact you to confirm, update or amend the schedule as necessary.

Proof of delivery: You can check proof of delivery by clicking the Delivered / POD button in the status column. Your proof of delivery will be displayed:



Search & Filtering Features: The tracker includes a range of search and filtering tools to help you quickly find the information you need.



- Search by PO number, plot number, or other key information.
- Toggle between active call-offs and delivered call-off history.
- Toggle between operational status e.g. Design Approved, Manufactured etc.
- Toggle between product types.
- View the entire order in a single view, including history of any notes, comments or amendment requests submitted through the tracker.

This tracker and its features are designed to provide complete visibility and notification of your order status and delivery schedule, ensuring you always have the latest information at your fingertips.

If you are unable to access the tracker or any information is not available to you, then please speak to one of our team and they will be happy to get you back on track.

