

QUALITY POLICY

Crendon Timber Engineering Limited specialises in the design, development, manufacture and erection of trussed rafters and engineered wood products. The company operates in the United Kingdom from a number of strategically located sites supplying the construction industry, DIY outlets and private developers with its products and services.

It is Company policy to produce and supply trussed rafters and engineered wood products to a uniform and consistent standard within the technical requirements of the relevant sections of British and European Standards.

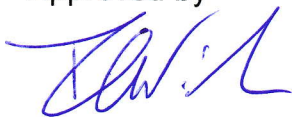
The company have developed and implemented a quality management system (QMS) that meets the requirements of ISO 9001 and as part of the QMS the Company's specific aims are to:

1. Provide the workforce with the training, tools, motivation and innovation to produce high quality products and services.
2. Consistently meet customer specifications and requirements and provide on time in full deliveries.
3. Provide accurate product information and technical support.
4. Comply with all statutory regulations and continue to communicate, review and improve the effectiveness of the business management system.
5. Perform internal audits to check how its quality management system is working.

The Company is committed to the continual improvement of the effectiveness of its quality management system. As part of its commitment to the continual improvement process it has established a framework for setting and reviewing quality objectives.

The Company's senior management are responsible for ensuring that this policy is understood, implemented and maintained at all levels of the organisation and that personnel operate in accordance with the system and procedures described therein. The policy is reviewed by senior management, as a minimum, at the management review meeting.

Approved by



Tim Wilson
Regional Director East