



## Crendon Customer and Supplier Coronavirus Response Update 17/4/20

To All Customers and Suppliers

We are now in our fourth week since the Government advised of the "Lockdown" which requires us to stay at home apart from daily exercise, food shopping, medical reasons or to go to work if you are unable to work from home.

During this period The Secretary of State, Alok Sharma MP has issued further guidance as enclosed to the UK Construction Industry and Manufacturing Companies clarifying that there is no restriction on Manufacturing or Construction Work continuing, providing Physical Distancing and the latest Hygiene advice is in place.

Having reviewed this we have decided to start to recommence manufacturing w/c 20/4/20 and deliveries w/c 27/4/20 with a skeleton team at several of our locations to assist us to implement the latest Physical Distancing and Hygiene advice.

Although we will be having a staggered and gradual return to Full Production we are confident we will be able to support any immediate customer requirements.

We can also confirm that all of our major suppliers are continuing to operate and have good availability of components and raw materials.

Initially we will be prioritising existing orders and projects relating to the NHS, Care Homes and other essential services.

Please can we ask all customers to give us your updated delivery date requests as soon as you have them so we can try to re-schedule all existing orders and call offs accordingly.

Our current lead times for all of the Timber Engineering Products we supply are updated weekly on our website.

Our Sales, Administration and Design Teams can continue to be contacted via their usual telephone and email contacts if you have any specific queries.

Kind Regards

17/4/20

Stephen Thompstone, CEO

